USER GUIDE

Cubro Viking® Rise Vertical lift - toilet chair
Code: 403





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Definitions

Symbols used in this user manual and their meanings:

	**ATTENTION! Read and understand the instructions in the user guide before using the product.**		
	**WARNING! Failure to heed this warning may result in damage to the product or serious injury to the operator/user.**		**CAUTION! Risk of electric shock**
	**CAUTION! Beware of pinch points and entrapment hazards.**		**Important Information**

Intended Use

The Viking® Rise vertical lift toilet chair is intended to assist individuals with reduced mobility during toileting by supporting controlled sitting and standing movements. The device uses a powered vertical lifting mechanism to assist users when sitting down onto or standing up from a toilet. It is intended for use by individuals who require assistance with toileting transfers in residential, aged-care, rehabilitation, and healthcare environments. The device is intended for indoor use only.

Contraindications

This product is not intended:

- as a patient transport device,
- as a shower chair,
- for outdoor use,
- or for users exceeding the maximum safe working load.

	**WARNING!** Users with severe forward balance instability should only use the device under professional supervision.

Safety Precautions

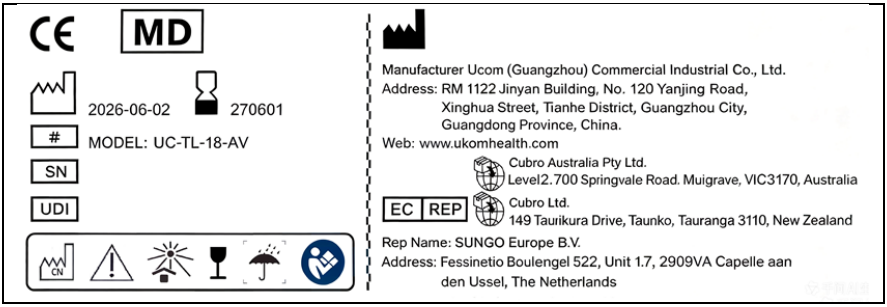
	**ATTENTION! This user manual must be read before using the toilet chair. Severe injury or death may result if user instructions, maintenance instructions and product warnings are not followed.**
	**WARNING! A thorough risk assessment should be carried out on all patients by a Health Care Professional before use of the toilet chair is considered.**

- DO NOT exceed the maximum user weight of 200kg.
- Users with limited physical capabilities must be supervised or assisted when using the device.

- Always use both armrests when sitting down or standing up.
- Use this product only for the purpose it is intended for
- The handles are intended to serve as a support for standing and/or sitting, using both at the same time. Do not drop your entire body weight on only one of the handles.
- DO NOT stand on this product. It is not a climbing aid.
- Do not apply 100% of the weight only on one armrest, use only half of the body weight on each of the armrests. In case of overloading, the armrest may break.
- Check that all components are properly assembled and screwed together before use.
- Keep away from heat sources.
- The device is not waterproof.
- DO NOT spray the device directly with water.
- DO NOT immerse any electrical components in water.
- Children must not operate or play with the device.

Safety Labels

Labels used on the device and their meanings:



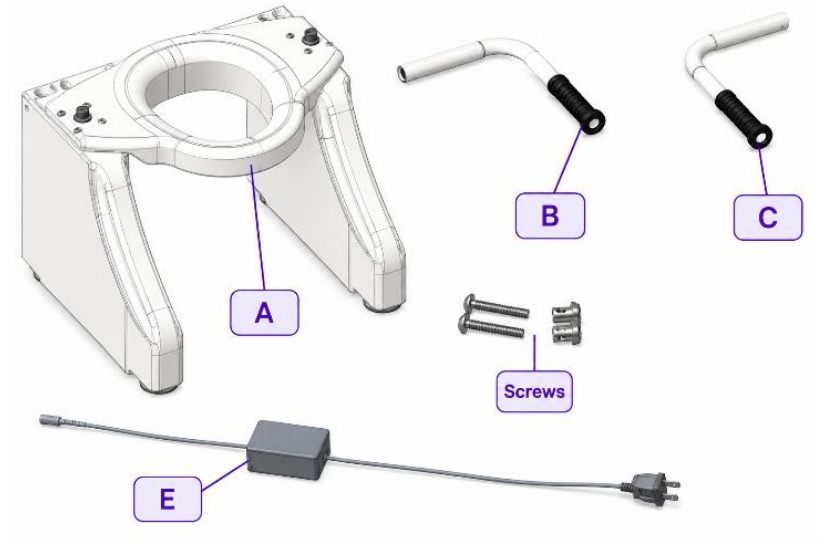
CE	Medical Device	MD	Medical Device
	Date of manufacture		Use by date
#	Model	SN	Serial number
UDI	Universal device identifier	CN	Country of origin
	Caution		Keep away from direct sunlight.
	Fragile; handle with care		Keep away from rain
	Refer to user manual		Manufacturer
	Importer (Sponsor)	EC REP	European Community Authorized Representative

Components and packaging

After unpacking, inspect all components for damage and confirm that all parts are present. If any items are missing or damaged, contact Cubro before assembling or using the device.

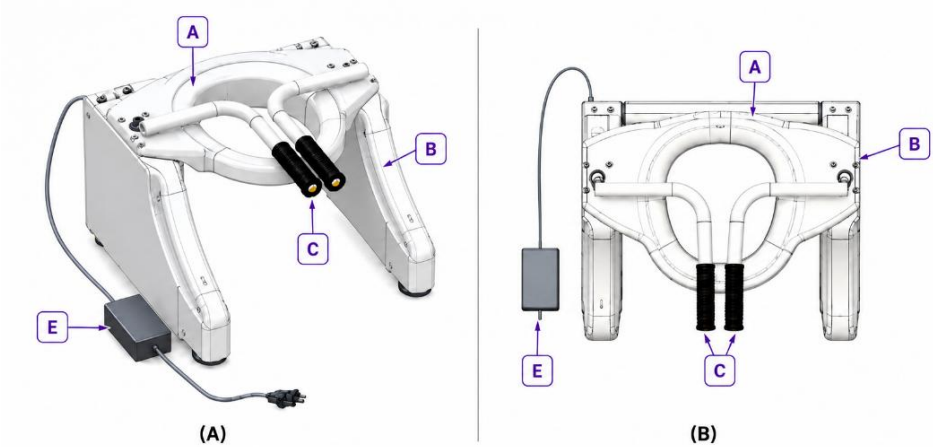
The package contains:

- Main frame assembly (A) – 1
- Right handrail with control switch (B) – 1
- Left handrail (C) – 1
- Battery (D) – 1 (supplied installed in the unit)
- Charger / power supply (E) – 1
- Installation hardware and tool kit – 1



Item	Quantity	Purpose
Fixing bolts	2	Securing the device to the toilet (if required)
Screws	4	Assembly of handrails and components
screwdriver	1	Assembly tool
Socket wrench	1	Assembly tool
User guide	1	Operating instructions

The control handrail can be installed on either the left or right side. The standard configuration is right-hand control. Left-hand control installation may be available on request.



A	B	C	E
Main frame assembly (seat lift base)	Control handrail (with switch)	Handrail (non-control)	Charger / power supply

Installation

⚠	**WARNING! Use only parts supplied by the manufacturer for installation. All parts are manufactured to specifications that assure correct alignment of all parts for safe operation.**
⚠	**WARNING! DO NOT modify this equipment without authorization from Cubro. Doing so will void the warranty.**

Battery

Charging the Battery

Fully charge the battery before first use.

1. Connect the charger (E) to the charging port on the battery (D) as shown in Figure 1.
2. Connect the charger to a mains power outlet.
3. The indicator light will display red while charging.
4. When charging is complete, the indicator light will display green.
5. Disconnect the charger from the battery and power outlet before use.

⚠	**WARNING! Charge the battery in a dry indoor environment only.**
⚠	**WARNING! Ensure hands are dry before connecting or disconnecting the charger.**

⚠	**WARNING! Do not cover the battery while charging.**
⚠	**WARNING! Only use the charger supplied or approved by Cubro.**

Installing the Battery

1. Insert the battery into the battery compartment as shown in Figure 2.
2. Push the battery fully into position until securely seated.
3. Confirm the battery is correctly installed before operating the device.

Battery Level Indicator

The battery level indicator is located on the side of the device as shown in Figure 3.

- Green indicator: Battery sufficiently charged.
- Red indicator: Battery requires charging.

To conserve power, the battery level indicator is only displayed while the device is operating.

Battery Removal

Raise the lifting seat to its upper position before removing the battery.
Remove and insert the battery only when the device is stationary.
Failure to raise the seat before removing the battery may make battery removal difficult.

Battery Care

- Fully charge the battery before first use.
- Recharge the battery when the low battery indicator appears.
- Do not store the device with a fully depleted battery.
- Charge the battery at least once every three months during storage.

A fully charged battery provides approximately 100 lifting cycles, depending on user weight and operating conditions.

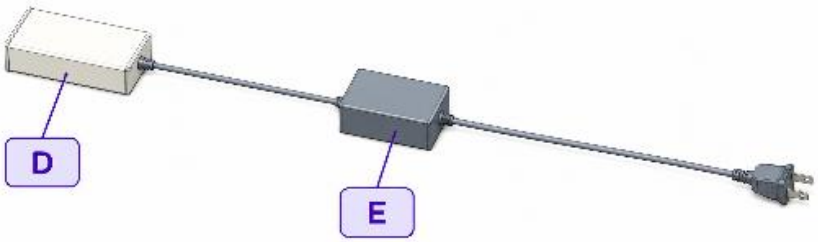


Figure 1. Battery charging

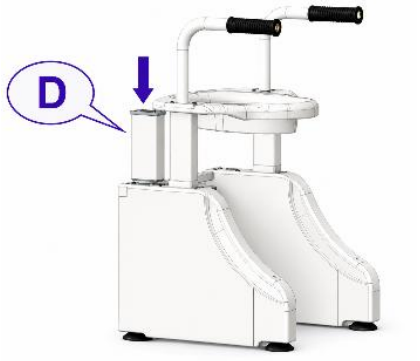


Figure 2. Battery installation

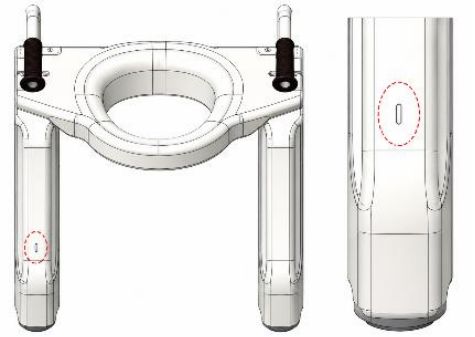


Figure 3. Battery level indicator

Installing the Handrail

Refer to Figure 4.

1. Identify the control handrail (B) and non-control handrail (C).
2. Insert each handrail into the corresponding mounting point on the main frame assembly (A).
3. Ensure the handrails are fully seated in the mounting holes.
4. Secure each handrail using the supplied screws.
5. Tighten all screws firmly before use.

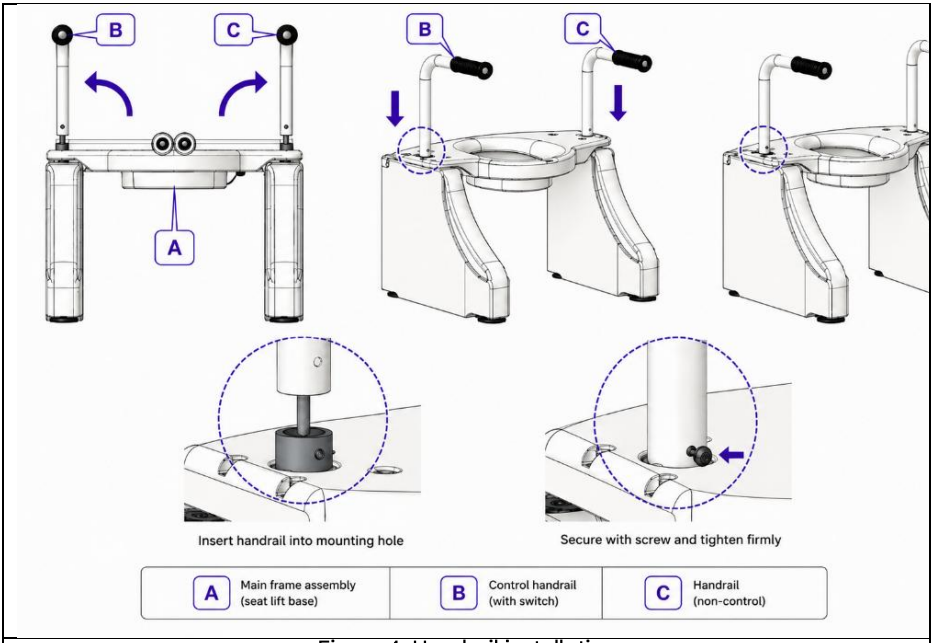


Figure 4. Handrail installation

⚠	**WARNING! Do not overtighten the screws.**
⚠	**WARNING! Ensure both handrails are securely fitted before operating the device.**
⚠	**WARNING! Do not pull on the control switch cable during installation, as damage to the cable may occur.**

Leg Adjustment

The four support feet are supplied at the minimum height setting.
Adjust the support feet as required to achieve the correct installation height and ensure adequate clearance between the device and the toilet.

1. Rotate each support foot to adjust the height.
2. Adjust all four feet evenly until the device is level and stable.
3. Confirm that all four feet are firmly in contact with the floor.

Refer to Figure 5.

Height Verification

After adjustment, ensure:

- The device is level and stable.
- The seat frame does not contact the toilet bowl or ceramic base during operation.
- The lower edge of the seat frame remains above the upper edge of the toilet bowl, as shown in Figure 6.

Incorrect height adjustment may affect lifting performance or damage the device.

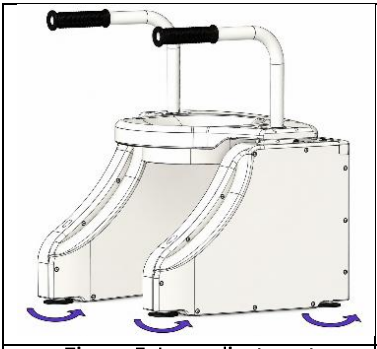


Figure 5. Leg adjustment

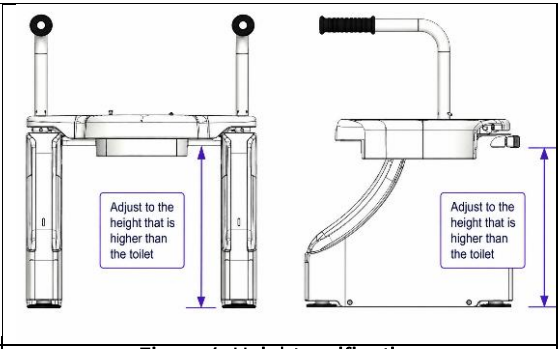


Figure 6. Height verification

⚠	**WARNING! Always adjust all four support feet to maintain stability.**
⚠	**WARNING! Ensure the device remains level after adjustment.**
⚠	**WARNING! Recheck stability before each use.**
⚠	**WARNING! Check Height Before Use. Ensure the device frame does not contact the toilet bowl or ceramic base during operation. Incorrect height adjustment may affect lifting performance or damage the device.**

Securing the Device to the Toilet

Before use, ensure the device is correctly positioned over the toilet and, where required, secured using the supplied fixing hardware.

Positioning the Device

1. Remove the existing toilet seat and associated fixing hardware.
2. Position the device over the toilet bowl.
3. Lower the seat to its lowest position.
4. Confirm that the device does not contact the toilet bowl or ceramic base during operation.
5. Check that the device is centred and stable.

Securing the Device
For users requiring additional stability, the device may be secured directly to the toilet using the supplied fixing hardware.

Method 1 – Direct Fixing
Where the toilet mounting holes align with the fixing points on the device, secure the crossbeam using the supplied bolts as shown in Figure 7.

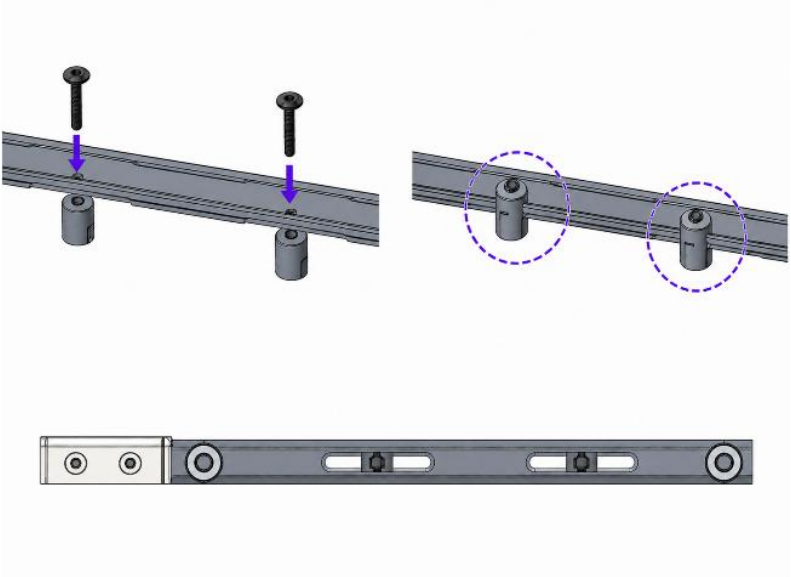


Figure 7. Direct fixing to the toilet

Method 2 – Fixing with Extension Brackets
Where the toilet mounting holes do not align with the fixing points on the device, install the supplied extension brackets and adjust them to suit the mounting hole spacing before securing the device, as shown in Figure 8.

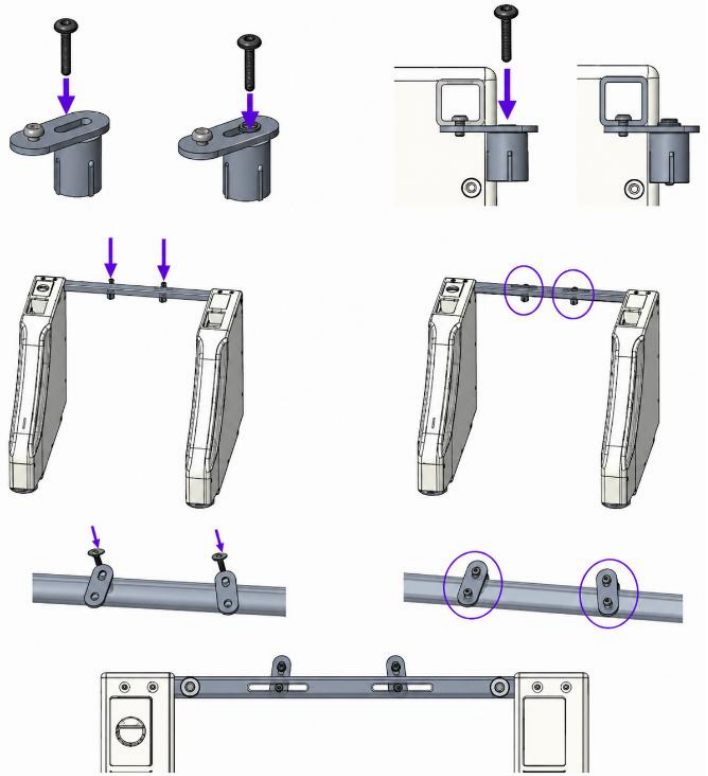


Figure 8. Fixing with extension brackets

Final Checks

Before use, confirm that:

- The device is securely positioned.
- All fixing hardware is tightened.
- The device remains level and stable.
- The device does not contact the toilet bowl during operation.

Power Switch

The power switch is located on the side of the device (Figure 9).

O = Device OFF
I = Foot pedal control active (if fitted)
II = Hand control active

Select the desired operating mode before using the device.

i	A foot pedal input port is provided on all units. The optional foot pedal accessory may be available separately, depending on the model supplied.

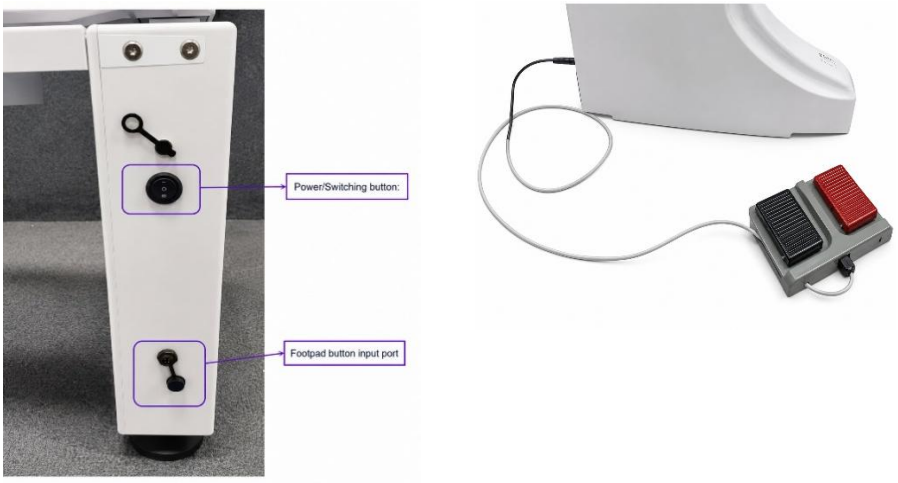


Figure 9. Power switch and foot pedal input port

Hand Control Operation

The control switch is located at the end of the control handrail (B), as shown in Figure 10.

To operate the lift:

- Press and hold the up button to raise the seat.
- Press and hold the down button to lower the seat.
- Release the button at any time to stop movement.

The seat will move only while the button is being pressed.

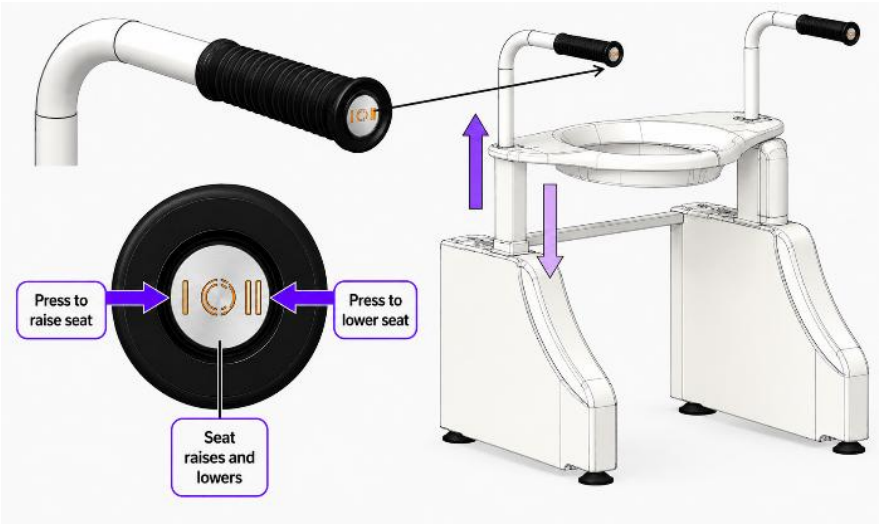


Figure 10. Hand control operation

Optional Foot Pedal Operation

If fitted, connect the foot pedal to the foot pedal input port shown in Figure 9 and set the power switch to Position I.
Use the foot pedal controls to raise and lower the seat.

Charger

The charger is used to recharge the battery.
Indicator status:

- Red = Charging
- Green = Charging complete

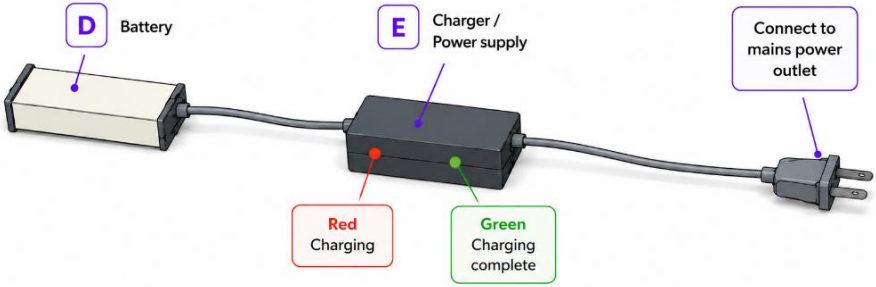


Figure 11. Battery charging connection

Label	Description
D	Battery
E	Charger / power supply

Indicator status	Meaning
Red (solid)	Battery charging
Green (solid)	Charging complete

Figure 11. Battery charging connection

Cleaning & Disinfection

⚠	**WARNING! Cleaning and disinfection must be completed between users to reduce the risk of cross-contamination and infection.**

- Clean the device regularly using a soft cloth dampened with warm water and a mild detergent.
- Do not use abrasive cleaning agents, solvents, or scouring pads.
- After cleaning, wipe all accessible surfaces with a suitable disinfectant that is compatible with the device materials.
- If practical, disassemble removable components before cleaning and disinfection.
- If the device is used by multiple users, it must be cleaned and disinfected between each use.
- In healthcare or hospital environments, follow local infection prevention and control procedures.

⚠	**WARNING! The device is not waterproof.**
⚠	**WARNING! Do not use high-pressure cleaning equipment or steam cleaners.**
⚠	**WARNING! Do not spray liquids directly onto the device.**
⚠	**WARNING! Do not immerse any part of the device in water or other liquids.**
⚠	**WARNING! Ensure the device is dry before reconnecting the charger or operating the device.**

Maintenance

	**WARNING! ONLY qualified personnel should carry out maintenance.**
	**WARNING! Regular maintenance of the device is necessary to ensure proper operation.**

Inspection Schedule

DAILY (Before each use)	WEEKLY	MONTHLY
• Confirm the device is stable and level. • Ensure all screws and fasteners are secure. • Confirm handrails are securely attached. • Check that the lifting mechanism operates correctly. • Ensure the battery is adequately charged. • Inspect for cracked, bent, loose, or damaged parts.	• Check foot stability and adjustment. • Check charger cable and connections for damage. • Verify the lifting mechanism operates smoothly. • Check control buttons and switch operation. • Listen for unusual noise or resistance during operation.	• Inspect all mounting screws and fasteners. • Inspect handrail fasteners and adjustment points. • Inspect moving parts and joints for wear or damage. • Retighten hardware as required. • Inspect the device for signs of damage or excessive wear.

	WARNING! **If faults are found during any inspection remove from use immediately.**

⚠	**WARNING! Users must not attempt to repair, modify, or dismantle the device. Repairs and servicing must only be carried out by an authorised service provider.**

When used and maintained in accordance with this User Guide, the device is designed to provide more than 10,000 lifting cycles (excluding the battery).
Actual service life may vary depending on frequency of use, user weight, operating conditions, and maintenance practices.

For any servicing, maintenance and troubleshooting queries, please contact the Cubro Service Department:

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Phone 0800 656 527 +64 7 578 7228
Email sales@cubro.co.nz
Website cubro.co.nz
Address 149 Taurikura Dr, Tauriko, Tauranga NZ

Australia
Phone 1800 656 527
Email sales@cubro.com.au
Website cubro.com.au

Troubleshooting Guide

ⓘ	**If problems persist following the above remedial procedures, please contact Cubro.**

If the Device Stops Operating
- Check battery charge level.
- Ensure charger connections are secure.
- Ensure the power switch is turned on.
- Contact authorised service personnel if the issue continues.

If Movement Appears Uneven
- Stop using the device immediately.
- Ensure the device is level.
- Check all feet are firmly contacting the floor.
- Contact authorised service personnel if the problem continues.

Technical Specifications

Maximum user weight	200kg
Input Voltage	85–265 V AC
Battery Output voltage	24 V DC
Operating Voltage	24 V DC
Rated power	130 W
Ingress Protection Rating	IP44
Battery Endurance	Approximately 100 lifting cycles per full charge

Overall product dimensions are shown below.

Item	Measurement
1 Overall width	620 mm
2 Overall length	525 mm
3 Overall height	738 mm
4 Handrail height	455 mm
5 Base width	454.2 mm
6 Minimum seat height	450 mm









Disposal

Products that can no longer be used are to be disposed of separately from household rubbish. This must be done according to the local and national regulations for environmental protection and raw material recycling. Please look at your local council's website for further information on the correct disposal.

Warranty

Cubro Ltd warrants the product to be free from defects in materials and workmanship from the date of purchase for a period of 1 year (12 months). Please refer to cubro.co.nz for terms and conditions.

For additional copies of this user guide or for a different format, please contact Cubro.



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